



Delaware • Ostrander • Powell • Orange

FOR IMMEDIATE RELEASE

DELAWARE LIBRARY CURBSIDE AND DRIVE-UP SERVICES BEGIN MAY 26

Library to remain closed until further notice, will reopen in phases

Tuesday, May 20, 2020

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Delaware, OH: The Delaware County District Library (DCDL) sent the following email to the public on May 20, 2020 from Library Director George Needham:

Friends, it is with great joy that I can send this notice announcing some of our plans for the future. The Delaware County District Library will begin [curbside and drive-up services](#) as early as next week!

- **May 26:** Orange Branch Library Drive-up Window and Delaware Main Library Curbside Services begin
 - **June 1:** Powell Branch Library Curbside Services begin
 - **June 3:** Ostrander Branch Library Curbside Services begin
- Limited reference services via telephone will also be available at the locations above on the corresponding dates.

What You Can Do Now

1. **Request Items.** [Log into your account](#) and make new requests or delete ones you no longer need. Please note that we will only be fulfilling requests for items from Delaware Library locations at this time.
2. **Return Items.** Our return bins are open. However, over 30,000 items were checked out prior to the Library's closure. To prevent mass overflow of the limited bins we have, please consider dropping off your returns when you come to pick up new items. Your current materials will remain checked out to you through June 15.

What's Coming Soon

After you've made your requests via our website or telephone, just sit back and relax. We'll take it from there.

1. **Get Notifications.** When you receive notice that requests are ready, drive to your library and either head toward the Drive-Up Window at the Orange Branch or the marked parking spaces at our other locations during our [new operating hours](#).
2. **Stay in Your Vehicle.** You'll either be greeted at our Drive-Up Window or you will call the posted phone number at our curbside locations and indicate your

arrival. For curbside pickup, have your trunk popped or a back door open and ready for our staff to deliver your next read.

3. **Read. Listen. Watch.** Enjoy!

Staff will not be handling returned items, so just swing by the book drop either before or after your curbside visit while you're in our neck of the woods. It may take up to 4 days for returned items to disappear from your account, as materials will be in quarantine for this time before they are checked in.

If you have further questions about any of the safety measures we have in place or would like more details on anything listed above, [please visit our website](#) or send me a note.

I look forward to seeing life at our libraries again!

For detailed information about the Delaware County District Library curbside and drive-thru procedures and policies, please visit www.delawarelibrary.org/reopening. All COVID-19 updates can be found at www.delawarelibrary.org/press-room.

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