In the Library

BY THE NUMBERS

1,261,383 physical items circulated
259,655 visitors through the door
25,000+ at-home covid-19 tests distributed
14,403 public computer internet sessions
51,531 wireless internet connections

5,098 program attendees
167 in-person programs

IN-PERSON PROGRAMMING

In-person programming returned in July with pop-up Summer Reading Club programs. Events were offered with health precautions and safeguards, or moved to partner facilities in the community to accommodate social distancing.

FACILITIES

Between preparing to open the Liberty Branch Library and completing projects at existing DCDL locations, the facilities team worked to make locations beautiful, safe, modern, and compliant for all our staff and visitors. Additionally, they worked closely with the Delaware Public Health Department and Delaware County Emergency Management throughout the year.

1,535 projects completed
Virtual/Distance Service

March 2
all DCDL locations reopened to public

26.5%
curbside/drive-thru transactions

279,483
items checked out via curbside/drive-thru

Virtual book group has gotten me through the pandemic. I haven’t been getting out a lot, and this book discussion gives me something to look forward to.
- Virtual book club member

3,800
program attendees

192
virtual programs

BY THE NUMBERS

279,483
items checked out via curbside/drive-thru

Virtual/Distance Service

Zoom fatigue presented itself in lower attendance numbers. However, continuing to offer some programs virtually allowed the Library to serve patrons who are homebound or unable to come into the Library for any reason.

VIRTUAL PROGRAMMING

DIGITAL COLLECTION

Digital collections remain popular after their explosive growth in 2020.

eBooks
eAudio
Streaming video
Digital magazines

268,640
digital items circulated

10,806
total digital library users

3,219
new digital library users
The Bookmobile began making open-air community stops in Summer 2021. Community members could check out and return items without entering Library buildings. The Bookmobile also provided internet access for patrons who may not have access at home.

DCDL got back out in the community again in May. Events began as socially distanced, small gatherings and worked up to popular street festivals and holiday parades. The entire Library staff helped make community event appearances possible.

**OUT & ABOUT**

<table>
<thead>
<tr>
<th>BY THE NUMBERS</th>
<th>COMMUNITY EVENTS</th>
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</thead>
<tbody>
<tr>
<td>21,999 miles traveled by Outreach vehicles</td>
<td>DCDL got back out in the community again in May.</td>
</tr>
<tr>
<td>20 open-air bookmobile stops</td>
<td>Events began as socially distanced, small gatherings and worked up to popular street festivals and holiday parades. The entire Library staff helped make community event appearances possible.</td>
</tr>
<tr>
<td>34 bookmobile collections stops</td>
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<tr>
<td>53 homebound patrons</td>
<td></td>
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<tr>
<td>24 events attended</td>
<td></td>
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<tr>
<td>85,098 items checked out to Outreach patrons</td>
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</tbody>
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**BOOKMOBILE OPEN-AIR STOP**

The Bookmobile began making open-air community stops in Summer 2021. Community members could check out and return items without entering Library buildings. The Bookmobile also provided internet access for patrons who may not have access at home.
Winter
Librarians met with schools virtually and staff served patrons via curbside pick-up and the drive-thru.

January
Staff continued curbside service no matter the weather!

February
Outreach staff created Smile Buttons so others could see the face behind the mask.

Year-Round
The Maker Studio hosted dozens of events, and helped 147 patrons make 825 projects!
March
StoryWalks debuted as safe, passive activities for families. A partnership with Preservation Parks brought StoryWalks to the parks, as well.

April
The Memory Care collection was introduced to help patrons with memory issues or dementia and their caregivers.

Summer
Pop-up in-person programming came back in conjunction with Summer Reading Club. Delaware County Prosecutor Melissa Schiffel presented a video safety series for kids.
**June**

The Medieval Faire was livestreamed from Cashman's Horse Equipment Outlet & Drive Thru Feed Store.

**September**

Storytimes returned to all Library locations outdoors.

**October**

As the weather changed, storytimes moved inside local buildings with more space for social distancing.

**Fall**

Outreach began open-air community stops to provide internet and other library services.

Special thanks to Delaware City Schools, City of Powell and Ohio Health Chiller North.
October
Staff gathered for an in-service day for system updates and other learning opportunities.

November
Site visits to the new Liberty Branch Library gave staff a chance to see the building progress!

November
The Delaware County Veterans & Heroes project was launched to gather, preserve and make accessible the experiences of all county veterans.

December
The year wrapped up with a Book Cart Brigade appearance in the Main Street Delaware Home for the Holidays Parade.